McKinsey&Company

King County and Seattle Homelessness - Some Facts

Final report | December 15, 2017

Executive summary

- Homelessness continues to be a growing problem in King County and Seattle
 - ~12K people experiencing homelessness at a point in time growing at 9% annually
 - ~18-22K¹ households access the CRS each year growing at 11% annually
- The CRS has improved, but cannot meet inflow demand owing to a shortage of affordable housing options
 - There is a current gap of 10-14K² housing options in Seattle and King County
- While funding has grown at 2.4% per annum, it has not kept up with growth in aggregate homelessness. To house all households entered in HMIS would take \$360-410M³ per annum or about double today's funding
- The housing options, driven primarily by rental subsidies, and associated estimated costs presented in this analysis represents one possible solution. Alternative solutions should be explored including improved governance and accountability for reducing inflows, ensuring stakeholder buy-in and ensuring efficiency and effectiveness of the CRS

¹ HMIS data of 21.7K households experiencing homelessness is best available data as suggested by King County. We have used a range of 18.5-21.7K given potential for duplication in the HMIS and CEA systems and those households not meeting the King County definition of homelessness (e.g., doubled-up households)

² Using the range of 18.5-21.7k homeless households produces a range of 10-14k gap in housing options

³ Using the range of 18.5-21.7k homeless households produces a range of \$360-410M in housing costs. NOTE: 2017 HMIS entries and exits are full-year estimates based on 3 quarters of data

Context and approach

Context

- This report evaluates the current state of the Crisis Response System and status of the 2016 report recommendations from Barb Poppe and Focus Strategies
- The work examined homelessness within the context of the broader Affordable Housing landscape in King County
- The scope included quantifying the cost to house the current population of households experiencing homelessness (as of 2017) emphasizing near-term, costeffective solutions

Approach & resources



Interviews, Meetings and **Trainings**



Local and National Reports



Data sources



Syndication

Contents

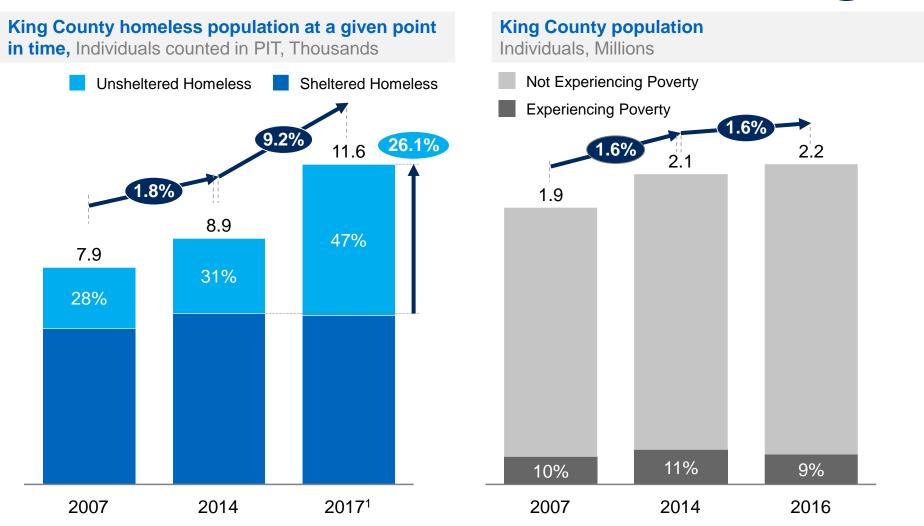
Size and drivers of homelessness in King County

System performance and challenges

Toward a solution

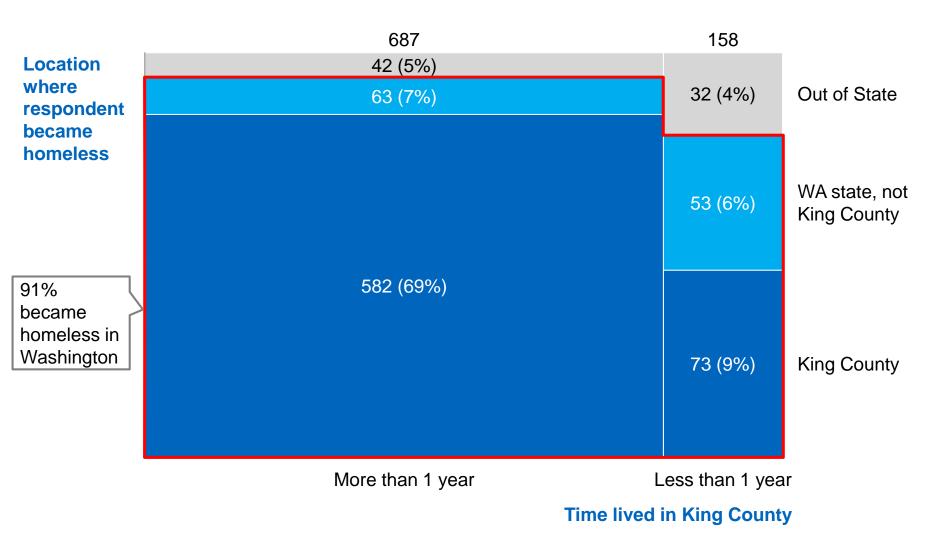
In the last three years, homelessness in King County has increased significantly faster (9.2% per year) than the overall population (1.6% per yr)



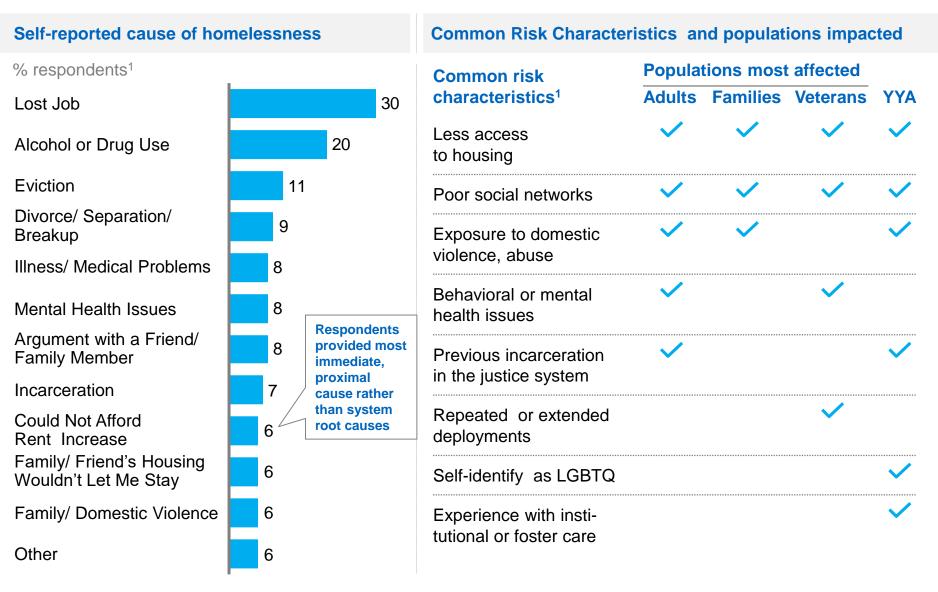


¹ PIT count methodology updated in 2017; 2 Latest available population estimates from Census

69% of respondents in the 2017 Point in Time Count Survey became homeless in King County and have lived here for more than one year



Dec 15, 2017. CONFIDENTIAL AND PROPRIETARY: Any use of this material without specific permission of McKinsey & Company is strictly prohibited. Several factors linked are to homelessness and may vary by sub-population

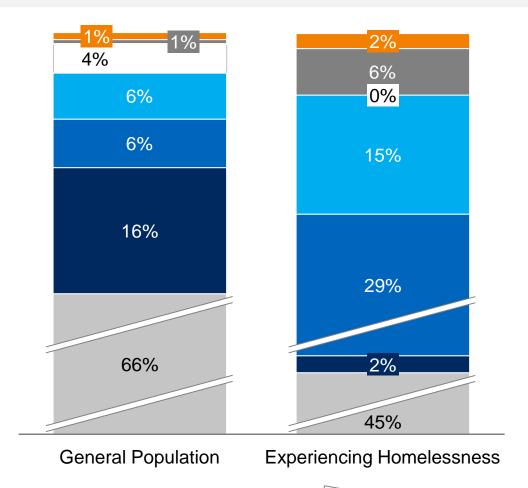


¹ Respondents could select more than one option; does not include options that received less than 6% total responses (e.g., Exiting foster care). Full detail in Appendix

Racial inequities are also present in rates of homelessness

Rate difference in general and homeless population Native Hawaiian or **2**x Pacific Islander American Indian or 6x Alaskan Native Other Multiple Races 3x Black or African-**5**x American Asian 0.1x White 0.7x

Percent of population by race



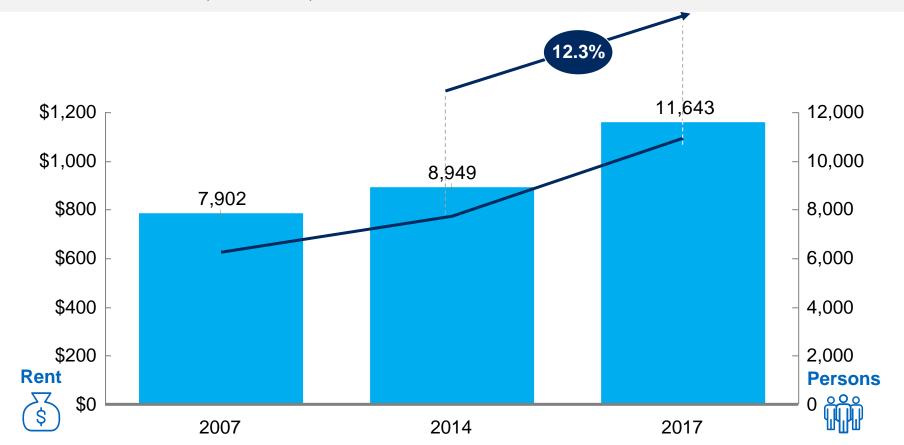
Even controlling for poverty, racial disparities still exist

Yet, the strongest correlation with homelessness is the increase in King County rents over the same period of time, leading to an affordability crisis

PIT Count — FMR CAGR

King County Homeless Population and King County Fair Market Rent for Studio Unit

Individuals counted in PIT, Thousands; Unit rents in USD



Historically, Seattle's median rent was affordable to households

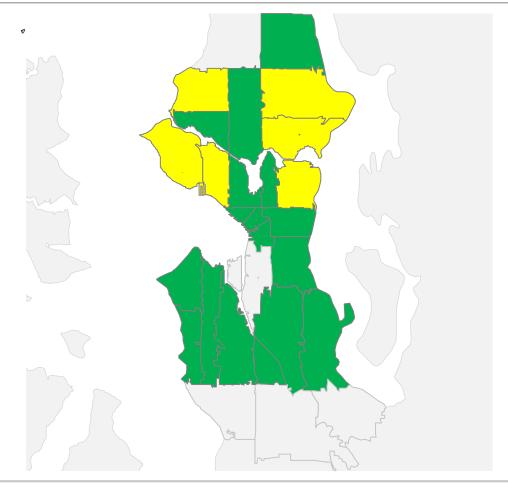
at 90-120% AMI

60% -90%

90% - 120%

120%-150%

Percent of Area Median Income needed to afford median rent¹ by zip code December 2011



AMI²: \$86,800

¹ As measured by Zillow Rent Index, see appendix for details; data from zip code 98134 in the Industrial District has been suppressed due to too few residential rentals

² AMI shown here is for a household size of 4, and reported as an annual figure. HUD Considers rent to be affordable if it consumes 30% or less of a household's income.

Historically, Seattle's median rent was affordable to households

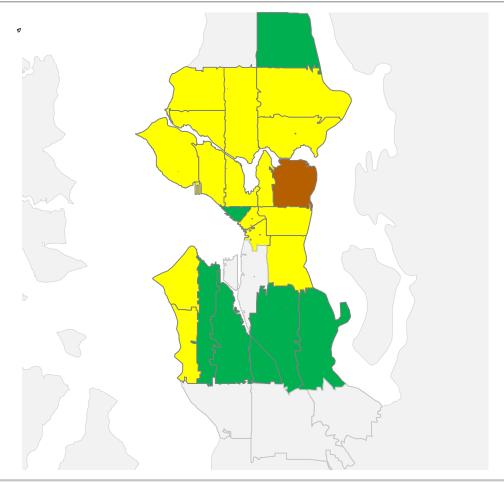
at 90-120% AMI

60% -90%

90% - 120%

120%-150%

Percent of Area Median Income needed to afford median rent¹ by zip code December 2014



AMI²: \$88,200

¹ As measured by Zillow Rent Index, see appendix for details; data from zip code 98134 in the Industrial District has been suppressed due to too few residential rentals

² AMI shown here is for a household size of 4, and reported as an annual figure. HUD Considers rent to be affordable if it consumes 30% or less of a household's income.

Historically, Seattle's median rent was affordable to households

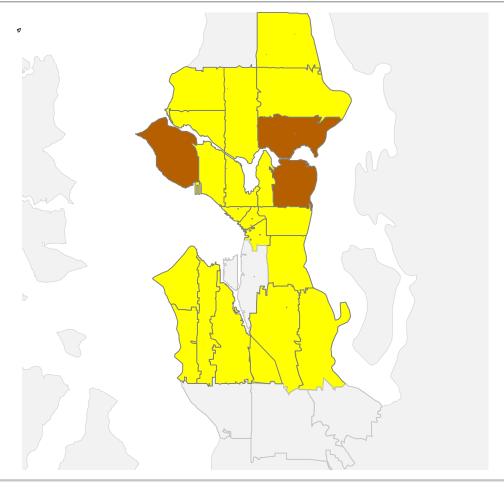
at 90-120% AMI

60% -90%

90% - 120%

120%-150%

Percent of Area Median Income needed to afford median rent¹ by zip code December 2017



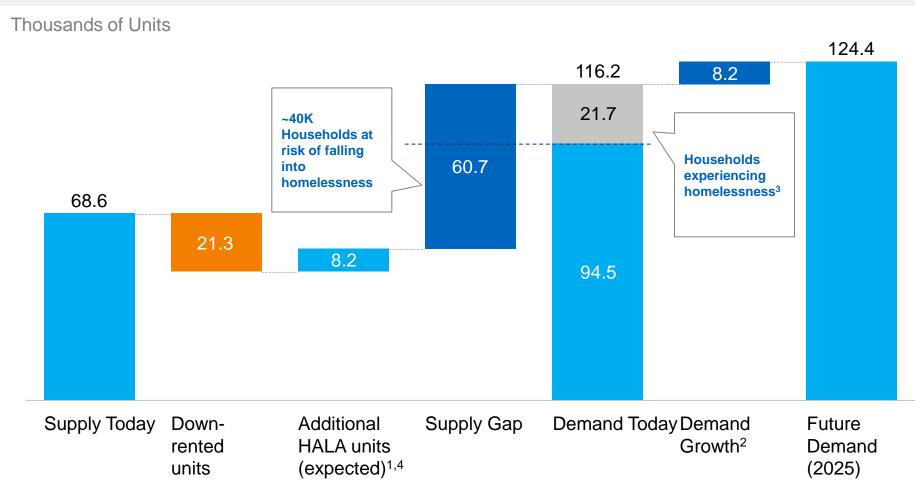
AMI²: \$96,000

¹ As measured by Zillow Rent Index, see appendix for details; data from zip code 98134 in the Industrial District has been suppressed due to too few residential rentals

² AMI shown here is for a household size of 4, and reported as an annual figure. HUD Considers rent to be affordable if it consumes 30% or less of a household's income.

Unit growth in King County will not meet demand for 0-50% AMI households

Total Supply of Affordable rental units for 0-50% AMI households in King County



¹ Includes 4%, 9% Low Income Housing Tax Credits, Preservation, and SEDU / Congregates; excludes any HALA expected units above 50% AMI

² Assumes 1% population increase year over year per King County predictions and constant percentage of renters to owners

³ Assumes that all households experiencing homelessness are part of the 0-50% AMI tier

⁴ Additional affordable units may become available through other housing initiatives outside of HALA in greater King County NOTE: 2017 HMIS entries and exits are full-year estimates based on 3 quarters of data

Contents

Size and drivers of homelessness in King County

System performance and challenges

Toward a solution

The Crisis Response System has implemented 5/10 recommended improvements with the rest in progress

Required type of system change Recommendation **Policy Operational Status General** Create a distinct Crisis Response System Act with urgency and boldness (e.g., Align funders to adopt Focus Strategy recommendations; Implement Minimum Standards) Leadership, Funding, and Governance Establish action oriented Governance structure¹ Ensure data informed funding decisions Ensure adequate data analysis **System Performance Improvement** Use outreach and Coordinated Entry for All (CEA) to Target Unsheltered Persons Expand Shelter Diversion/More Effective Targeting of Prevention Resources Improve Effectiveness of Shelters in Exiting People to Permanent Housing Invest in More Effective Interventions: Expand Rapid Re-Housing and Eliminate Low Performing Projects More Strategic Use of Permanent Affordable Housing²

Implemented

implemented

Partially

¹ While All Home has implemented structural changes including creation of subcommittees, reduction of providers on the coordinating board, and enforcement of conflict of interest policy, there may be further opportunities to improve action-orientation 2 Most action steps have been taken besides the delay of the Housing Resource Center

The Crisis Response System includes three separate government entities with many overlapped or redundant responsibilities

F	Role	Functions	City	County	All Home		
	Set policy and strategic direction	 Identify key metrics; set targets and minimum standards 	√	\checkmark	\checkmark	 All Home has influence but not authority and is therefore not fully empowered or accountable to drive change With decision making spread across multiple bodies, the system lacks agility to quickly 	
		 Craft new system elements (diversion, outreach team, housing navigators, etc) 	✓	√	√		
		 Establish program criteria (e.g. reducing barriers) 	√	√	√		
		 Set rules for prioritizing clients and resource (e.g CEA policy, diversion eligibility) 	ces	√	√		
	Manage supportive functions	 Provide training and facilitate gathering Provider input 	✓	√	√		
		 Manage data and infrastructure (HMIS and CEA) 		√		implement change Critical tasks (e.g.,	
		 Coordinate with other agencies (e.g. behavioral health, foster care) 		√	?	CEA) require coordination between bodies hosted in different agencies increasing complexity	
	Allocate funding	Manage contracts	√	√			
		Track outcomes	√	√			
		 Re-allocate/ prioritize funding based on outcomes 	√	√	√		

Multi-channel Crisis Response System funding makes coordination and rapid adjustment difficult

\$ of funding (millions) % of total intervention funding	King County	City of Seattle	HUD CoC ¹	Total ²
Emergency Services	3.8	26.0	0.8	30.6
	(12%)	(85%)	(3%)	(100%)
Transitional Housing	0.7	3.5	2.4	6.5
	(11%)	(53%)	(36%)	(100%)
Permanent Housing	26.7	8.9	25.6	61.2
	(44%)	(15%)	(42%)	(100%)
Rapid ReHousing	3.8	5.5	3.1	12.4
	(31%)	(44%)	(25%)	(100%)
Prevention	6.4	0.0	0.0	6.4
	(100%)	(0%)	(0%)	(100%)
Other	2.1	3.8	3.8	9.7
	(22%)	(39%)	(39%)	(100%)
Access & Supportive Services	0.0	12.0	0.0	12.0
	(0%)	(100%)	(0%)	(100%)
HEN (Housing & Essential Needs)	9.8	0.0	0.0	9.8
	(100%)	(0%)	(0%)	(100%)
Coordinated Entry ²	1.6	0.7	0.0	2.3
	(69%)	(31%)	(0%)	(100%)
Total reported through funding entities ³	54.9	60.3	35.7	150.9
	(36%)	(40%)	(24%)	(100%)
Other (i.e., remaining federal and philanthropy)		44.7		195.6

Majority investor

Multiple funding sources may create duplicative proposals and reporting for providers and duplicative RFP processes for funders

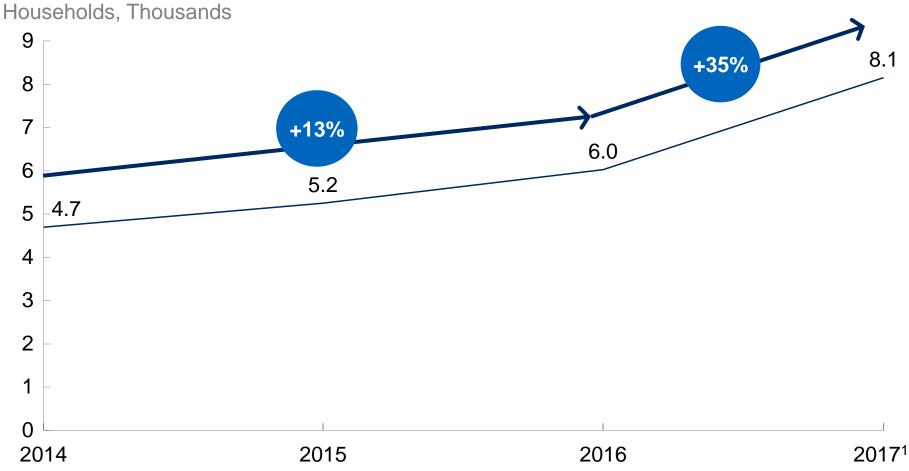
^{1 2017} HUD McKinney Continuum of Care Final Priority Order; Prioritized by All Home, administered by City and County; does not include CoC funds that go directly to Seattle and King County 2 Includes funding for Regional Access Points and Housing Navigators

³ Does not include additional Federal Funding issued outside of the CoC such as Housing Authority dollars; does not include private funding sources; King County and City of Seattle budgets include federal and state pass through funds.

And its performance has improved significantly -- with a 35% increase since 2016 following report recommendations

Annual growth of exits from

Total exits to permanent stable housing, 2014-17



¹ Projected based on run rate for first three quarters of 2017

NOTE: 2017 HMIS entries and exits are full-year estimates based on 3 quarters of data

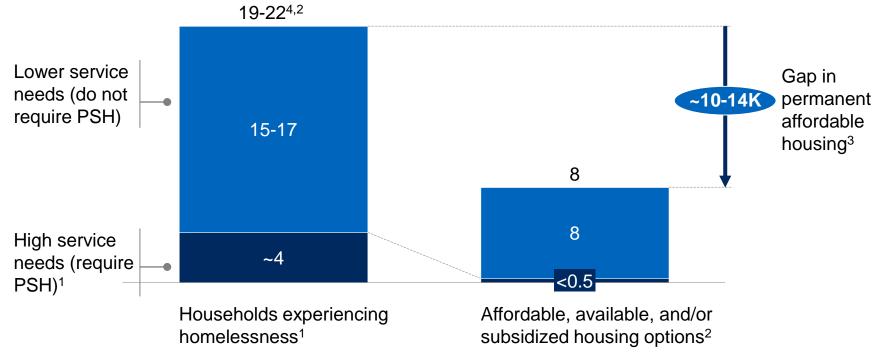
homelessness

...however the gap of ~10-14K housing options to meet today's demand may constrain a continued growth in exits

High service needs Low service needs

Comparison of housing demand and outflow capacity

Households needing affordable units annually, housing options (thousands) annually



^{1 4224} Chronically homeless households as reported by King County based on CEA data; 2 Assumes that homeless persons seeking spots/units for very low-income housing (0-50% AMI) secure those units with equal likelihood as other low-income households; assumes no overlap between subsidies and units at the 0-50% AMI level; assumes upper bound of confidence interval on "Other Affordable"; thus, this is conservative estimate and value is likely lower; 3 For those households not able to secure an affordable, available, and/or subsidized unit, additional options include doubling up or securing an unaffordable unit, 4 HMIS data of 21.7K households experiencing homelessness is best available data as suggested by King County. We have used a 15% range of 18.5-21.7K given potential for duplication in the HMIS and CEA systems and those households not meeting the King County definition of homelessness (e.g., doubled-up households)

2 Note figures don't add due to rounding

NOTE: 2017 HMIS entries and exits are full-year estimates based on 3 quarters of data

Contents

Size and drivers of homelessness in King County

System performance and challenges

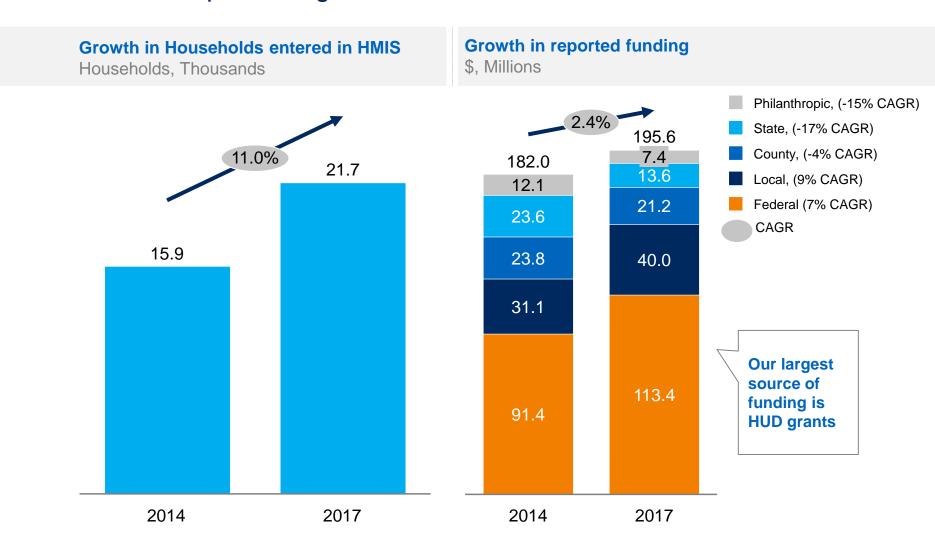
Toward a solution

Investments in a portfolio of mutually reinforcing system elements are necessary to make homelessness rare, brief, and one-time

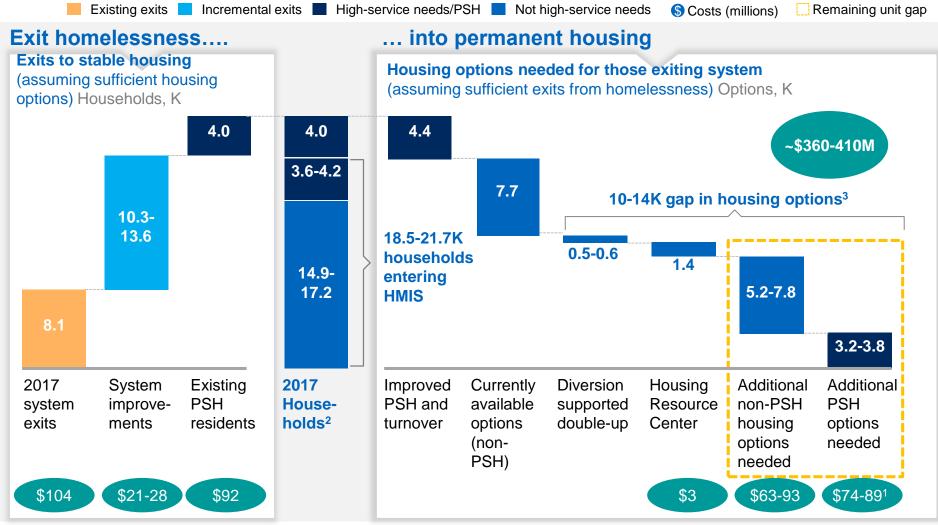


SOURCE: Expert interviews 21

Funding for the Crisis Response System has not kept pace with the growth in households experiencing homelessness



A combination of strategies are needed to ensure adequate access to housing within King County



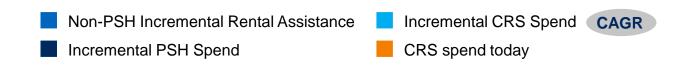
¹ Calculated based on scattered-site PSH costs (\$23,270/HH inclusive of rent assistance and services and admin), however a mixed model of scattered-site and dedicated PSH units would be optimal and may be higher cost

² HMIS data of 21.7K households experiencing homelessness is best available data as suggested by King County. We have used a 15% range of 18.5-21.7K given potential for duplication in the HMIS and CEA systems and those households not meeting the King County definition of homelessness (e.g., doubled-up households)

³ The housing options and associated estimated costs presented here represents one possible solution. Alternative solutions should be explored (e.g., building housing)

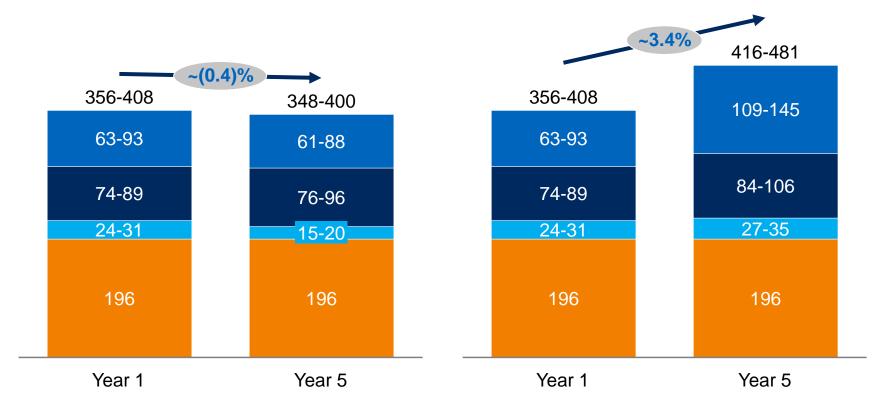
NOTE: 2017 HMIS entries and exits are full-year estimates based on 3 quarters of data SOURCE: All Home Quarterly Dashboard, 2017 Point in Time Count, King County PSH scattered-site data (1/18); All Home Inflow estimates, McKinsey team Analysis

Reducing inflow rates into homelessness is critical to stemming cost growth



Cost Trajectory for Tiered Rental Subsidies^{1,2} assuming no inflow growth, \$, M

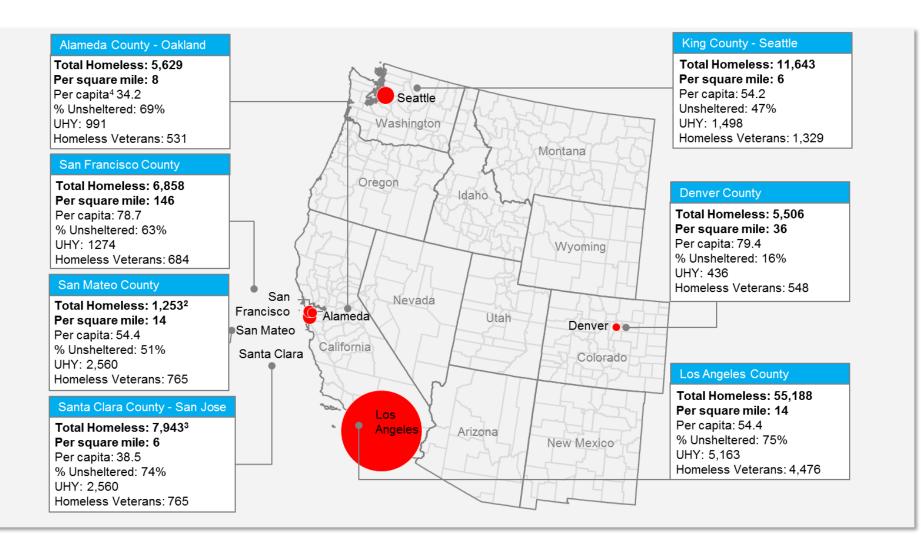
Cost Trajectory for Tiered Rental Subsidies^{1,2} assuming 9% inflow growth, \$, M



¹ Assumes no cost change over time

² Cost data presented assuming an 18.5- 21.7K households entering homelessness in 2017. NOTE: 2017 HMIS entries and exits are full-year estimates based on 3 quarters of data

Ours is not the only city facing a homelessness crisis – currently there are ~94,000 people experiencing homelessness across major West Coast cities



¹ UHY: Unaccompanied Homeless Youth; 2 San Mateo county is Daly/San Mateo County CoC, 3 Santa Clara is San Jose/Santa Clara City & County CoC, 4 Per capita homelessness is PIT count per 10,000 people given most recent population estimates

SOURCE: PIT Survey 2017